RAISE Your Value

5 Steps to Uncover Hidden Value, Design a Winning Advantage and Charge More



ACEC AMERICAN COUNCIL OF ENGINEERING COMPANIES DEEP SOUTH CONVENTION

Presented by:

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FIND THE LOST DOLLARS

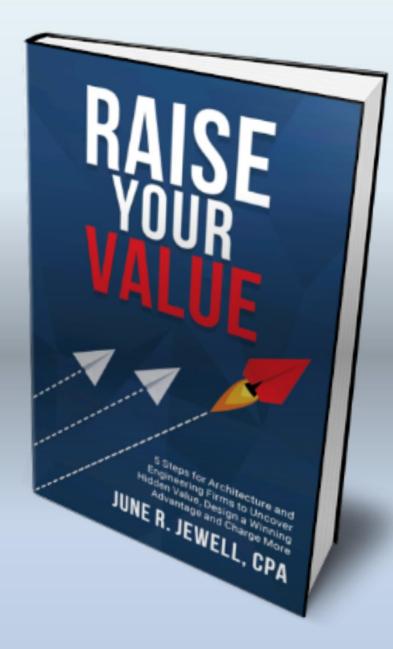


MY GOAL

To help you uncover the true value of your services so you can stop competing, get better clients and RAISE fees

RAISE YOUR VALUE

5 Steps for Architecture and Engineering Firms to Uncover Hidden Value, Design a Winning Advantage and Charge More



June R. Jewell, CPA

Frustrated by your team???

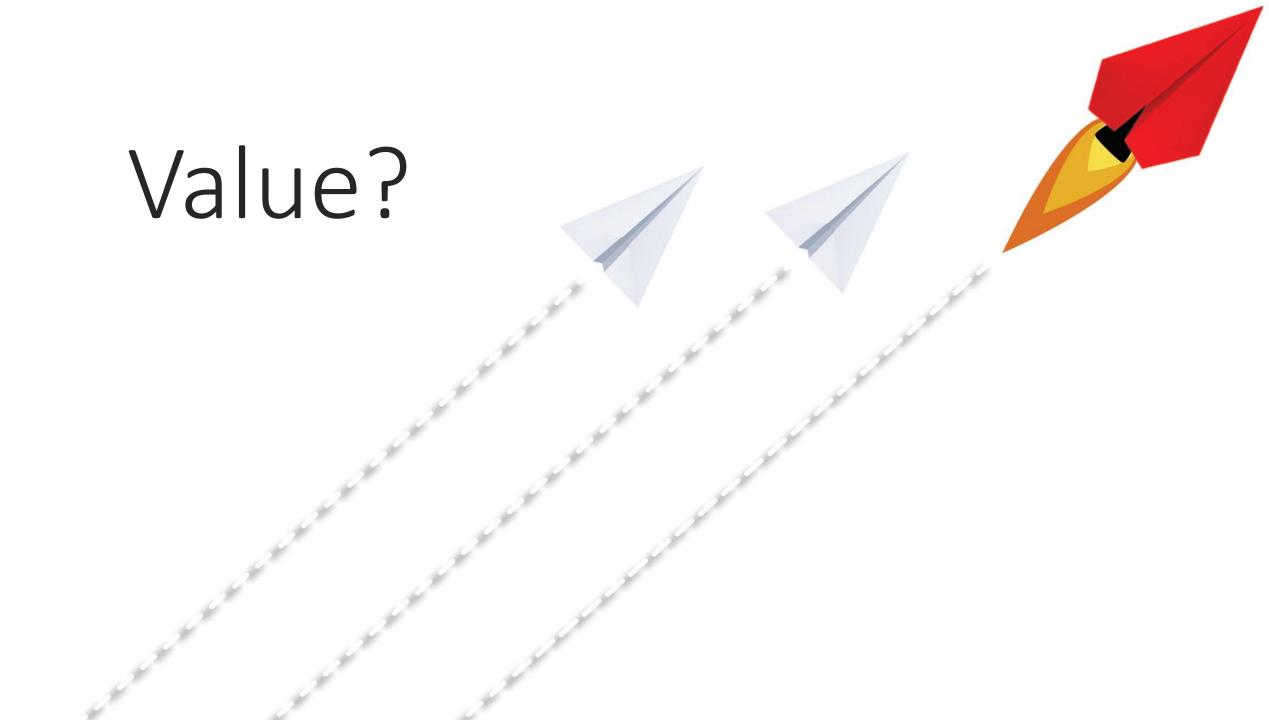
- Go after every client and project
- Lower fee estimates to get work
- Discount rates
- Take loss leaders
- Afraid to ask clients for money
- Ignore scope and budget
- Bid on job you know you won't win
- Compete on price



MINDSET









FEAR!



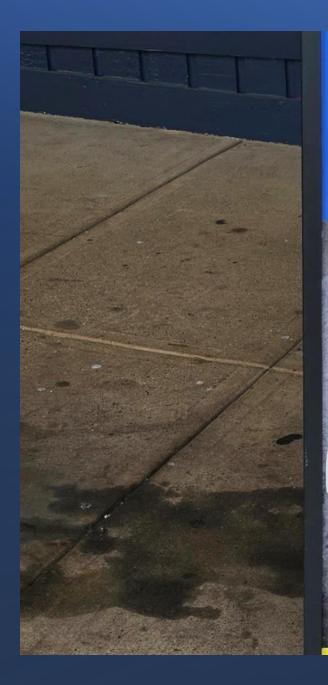
Self-Limiting Beliefs

- I need my clients to like me.
- They already have a firm they like working with.
- \$5,000 is a lot of money to me.
- They only pick the lowest price.
- All clients want to pay less
- I'm not good at sales.
- I believe all engineers are the same.
- Clients are hard to get

"CONFIDENCE" IS SOMETHING YOU CREATE WITHIN YOURSELF BY BELIEVING IN WHO YOU ARE.

~Unкnown

-EmilysQuotes.Com-



Course





CLIENTS

0











CLIENTS



TRUST



STRATEGY



SOCIAL RESPONSIBILITY



GROWTH







QUALITY

CREATIVITY

20% EFFORT 80% RESULTS

Example – Airline Tickets

- Non-stop
- Seat
- Safety
- Checked / Carry-on
- Boarding order
- Food and drinks
- Time of day
- Status
- Club





<u>Kleinschmidt</u>



Jon Christenson, President and CEO

In 2017:

- 120 employees
- Decreasing win rates
- Stagnant client acquisition
- 137 proposals
- \$2.3 Million new business



¥ Categorized top 40+ clients

Implemented Go / No-Go

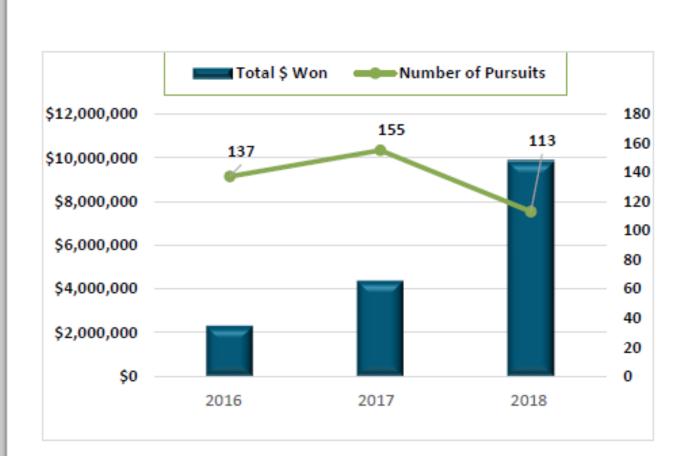
Fired two high revenue clients

Created A and B Client list



Kleinschmidt's Results

- 2016 137 pursuits, \$2.3M Won
- 2017 155 pursuits, \$4.4M Won
- 2018 113 pursuits, \$9.8M Won



Fire Bad Clients!

WINNING ADVANTAGE

5 Ways to Differentiate



Your Winning Advantage

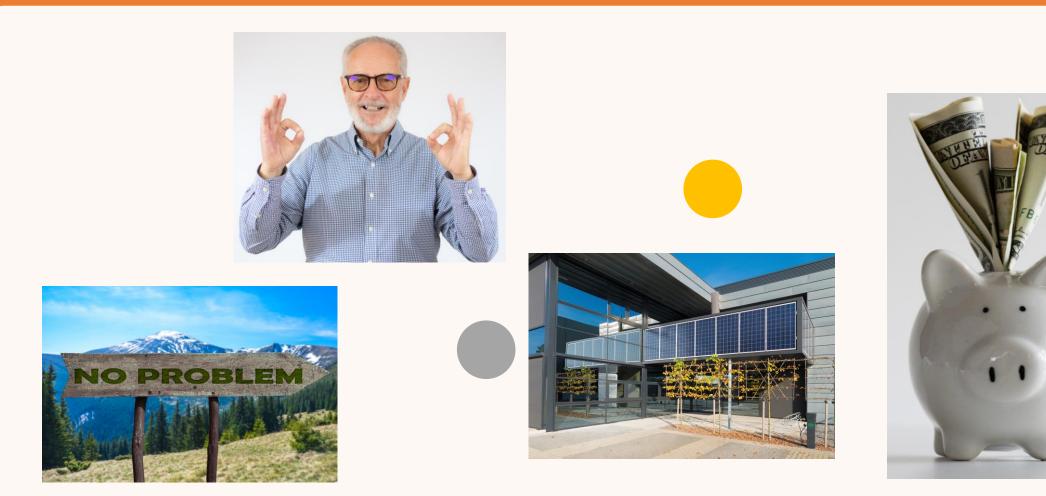
Unique Value Proposition (UVP) Answers the questions:

WHY SHOULD I DO BUSINESS WITH YOU?

WHY ARE YOU WORTH MORE?

HOW ARE YOU DIFFERENT THAN ANY OTHER A/E FIRM?

Determine Where You Add Value



5-STEP RAISE YOUR VALUE FORMULA

Uncover Hidden Value, Design a Winning Advantage and Charge More







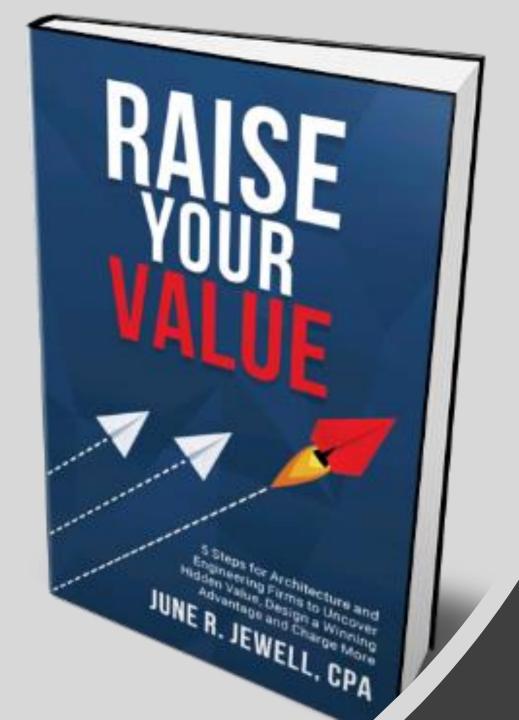


MINDSET

CLIENTS

WINNING ADVANTAGE

LEAD WITH VALUE!



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